

## LIMITED WARRANTY

TRI-M Engineering Inc. (TRI-M) warrants to the original purchaser for a period of one year from the date of original purchase that the product identified hereon shall be free from defects in material and workmanship. TRI-M's obligation under this warranty is limited to replacing or repairing, at its option, any product within the warranty period, that are returned to TRI-M with proper packaging in the original shipping container(s) and a TRI-M issued RMA number referenced on the shipping document.

The warranty on any TRI-M product shall not apply to defects or damage resulting from:

- 1.operation beyond the enviromental, mechanical and electrical specifications for the product
- 2.use of non-recommended accessories or optional parts
- 3.customer-supplied software or hardware
- 4.unauthorized modification or misuse

Purchaser shall prepay transportation to TRI-M. If returned products are repaired under warranty, TRI-M will pay return transportation charges.

For advanced warranty replacement, a purchase order or credit card is required to secure the cross-shipped items. The defective items must be returned to TRI-M within 7 days after the RMA is issued. Otherwise, the replacement item will be invoiced for

Product returned for repair under warranty and found not to be defective will be subject to a \$65.00 testing and handling fee plus return shipping charges. Purchaser shall absorb all transportation charges incurred if returned items are for evaluation, testing, assessment or customization.

Products repaired by TRI-M during the warranty period are warranted for the duration of the original factory warranty or a period of 90 days from the date of return shipment, whichever is greater.

## OUT OF WARRANTY REPAIRS

Any out of warranty repair due to normal failures will be subject to a standard repair charge of \$90 plus any parts cost. Warranty and non-warranty products will be screened for damage. Damaged products considered to be repairable will be repaired. Products damaged beyond repair will be returned unrepaired and a service charge of \$65 plus return shipping charges will apply.

All non-warranty products repaired by TRI-M will be warranted for a period of 90 days from the date of return shipment to the customer.

## EXTENDED WARRANTY

Tri-M offers extended warranty coverage on all our products. Please contact Tri-M regarding extended warranty coverage.